

Before your first visit to Golden Sudz Grooming, please review our grooming release form thoroughly. You may print out, initial each paragraph, sign at the bottom, and bring it with you. If you have forgotten to do so, we will have them available to fill out.

Owners Name:	
Address:	
Cell Phone: Hor	me Phone:
Email:	
How did you hear about me?	
Dog's Name: Bre	ed:
Sex: Spayed/Neutered:	DOB:
*Has dog been to the groomer before?	If so, when was last groom?
*Has dog ever bitten/snapped at anyone? If so, situation:	
*Any skin sensitivity/allergies?	
*Any chronic ear infections/problems?	
*Any overall health concerns?	
Grooming Release Form	
Your dog is very important to us. Golden Sudz Grooming would like to assure you that every effort will be made to make your dogs grooming experience a safe and pleasant as possible. Safety comes first for everyone during the grooming process, for people as well as the dogs. Please initial each paragraph and sign at the bottom of the form.	
<u>Vaccinations:</u> all pets are required to be current on vaccinations in order to receive grooming services. Any new puppy clients being serviced in our salon must be up to date on all puppy vaccinations. Adult/Senior dogs must be current on rabies and distemper. Please bring copies of vaccination records for our file.	
Dog Owner's Initials	

Health or Medical Problems: Occasionally grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. The dog's owner upon signature of this contract/agreement will cover all medical expenses for veterinary care. We also reserve the right to refuse service to customers whose dogs might pose a threat to us or for the other dogs in our care, whether it's in aggression problem, health problem, or parasite problem.
Dog Owner's Initials
Accidents/Medical Emergencies: Although accidents are rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and all situations, possible problems can occur or if your dog is wiggling or moving around, including cuts, nicks, scratches, quicking of nails, etc. Your dog's comfort and safety is our number one priority. In the event that an accident occurs, you will be notified of the accident. If Golden Sudz Grooming feels that the accident is serious and the owner is not available, we will immediate veterinary care at Tri-County Animal Hospital.
Dog Owner's Initials
<u>Additional Fees:</u> We reserve the right to charge additional fees for services over and above the norm covered by our standard rates. These additional fees would include de-matting/ deshedding, flea baths, medicated baths, etc. Pricing given over the phone/message is only an estimate. The final price will be given time of checkout after the groom has been completed.
Dog Owner's Initials
<u>Flea and/or Ticks:</u> Golden Sudz Grooming strives to be a flea-free facility. If your dog has any fleas, they will be given a flea bath at your expense of an additional \$10.00. Ticks will be removed free of charge and you will be notified if any are found.
Dog Owner's Initials
Aggressive Dogs: Owners MUST inform Golden Sudz Grooming if your dog has bitten, or is aggressive to people, other dogs, or specific grooming procedures. In the event that your dog becomes aggressive during the grooming session, Golden Sudz Grooming reserves the right to refuse grooming services, or stop the grooming session anytime before or during the grooming session. We do not muzzle unless your dog gives us a reason to. A muzzle may be used as a last resort, which does not harm the dog any way, and may allow them to continue.
Dog Owner's Initials

<u>Matted Coats:</u> Dogs with severely matted coats require extra attention. Mats are very painful to the dog, and will ultimately cause damage and even tear the dogs skin, providing a breeding

ground for infection in parasite (flea & tick) infestation. In addition, matted hair does not allow for air circulation to the skin, causing hot spots, bacterial and fungal infections. Mats are difficult to remove may require the dog to be shaved. Removing a heavily matted coat can cause bruising, nicks and abrasions as we are working very close to the skin, even though we are extremely cautious. After effects of mat removal can include itchiness, skin redness, selfinflicted abrasions, and in some case, failure of the hair to re-grow. In some cases, the dog may even experience brief behavioral changes. Prevention is the best defense by scheduling regular grooming sessions. If your pet needs to be shaved, we will contact you to let you know. By initialing this, you acknowledge that you agree to this procedure, if necessary. Dog Owner's Initials Cancellations/No Shows: No-Shows and cancellations without 24-hour notice will be charged a \$25 fee. No-shows and cancellations at short notice leave an empty grooming appointment that could have been used by another customer. This fee must be paid before other grooming appointments can be made. Dog Owner's Initials Photographs: this release form authorizes Golden Sudz Grooming to take photos of your dog for our website and/or Facebook & Instagram pages. \_\_\_\_ Dog Owner's Initials Satisfaction: Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make the adjustments at the time of pick up. Once, however, you take your pet home from the appointment, any return visits will be treated as a new appointment. Dog Owner's Initials I have reviewed this service contract for accuracy and understand the contents. I affirm that I am the rightful legal owner of the dog for which grooming services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Golden Sudz Grooming to accept reservations without additional signed contracts or written authorization. I understand that process are subject to change. I have read, signed and agreed to the above. Print full name of owner \_\_\_\_\_ Signature of owner \_\_\_\_\_ Date: \_\_\_\_